

DOORSTOP SERVICE

Doorstop service is a demand response, door-to-door pickup that prioritizes the elderly and people with disabilities. The Doorstop Bus runs on a 65-minute loop. Passengers call to arrange a time to be picked up and dropped off.



RUN TIME

7:30 AM to 5:00 PM
Monday - Friday



FARES

\$3.00 one way



TO ARRANGE A RIDE

- Call DCT at (715) 235-7433 at least 2 hours in advance.
- Provide the addresses of where you want to be picked up and dropped off.
- Be at your requested pickup location at least 5 minutes early so you can board right away.
- Pay exact fare to the driver when you board.
- If you need to cancel or will be late, call DCT at least 15 minutes before your pickup time. If you are a "no show" after 3 times, DCT has the right to bill you for the rides you didn't show up for.

ADDITIONAL INFO

- Seat belts must be worn on the Doorstop Bus.
- When boarding, Doorstop drivers will help carry additional items if needed. Have no more than 4 items, and no items heavier than 20 pounds.
- Doorstop drivers do not enter residences or buildings to assist a passenger.



RIDE SYSTEMS

- Live bus tracker app
- Available on desktop, Android, and iPhone
- dunnride.com

PROVIDE FEEDBACK

Share your questions, compliments, ideas, and complaints on the Bus Feedback Form here:

www.uwstout.edu/life-stout/sustainability/transportation/bus

ADDITIONAL INFORMATION

www.co.dunn.wi.us/transit

[Dunn County Transit](https://www.facebook.com/DunnCountyTransit)

TRANSPORTATION
UW-STOUT



TRANSPORTATION
UW-STOUT



RIDING THE BUS

WHAT BUS SHOULD I TAKE?

All buses are wheelchair accessible and have bike racks on the front of the bus. Drivers are responsible for securing people using wheelchairs.

Exact fare is required – no change is given.

STOUTROUTE



RUN TIME

7:17 AM to 9:09 PM
Monday - Friday



STOPS

Red Cedar Hall
Clock Tower Plaza
Stout Library

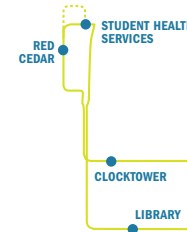


FARES

Free with Current
Campus ID Card

Optional Stop:

Student Health Services
Tell the driver if you want to stop there when you board



COMMUNITY ROUTE



RUN TIME

7:20 AM to 4:20 PM
Monday - Friday



FARES

Free with Current
Campus ID Card



STOPS

Around Menomonie including:
Government Center
Walmart
UW-Stout Library
Stepping Stone Food Pantry
More

Community members must pay:

\$1.50 per ride
\$4.00 Day Pass
\$45.00 Monthly Pass
\$0.75 for the elderly and people with disabilities



Questions about the bus? Dunn County Transit is here to help!

Check out the information here or call DCT at (715) 235-4733

Dispatch & Office Hours:

Monday-Friday, 7:00 AM - 5:00 PM
640 Stokke Parkway

1. BEFORE GETTING ON THE BUS

KNOW WHAT STOP YOU'RE GETTING OFF AT

- Find bus schedules at www.co.dunn.wi.us/transit, the Dunn County Transit Facebook page, and on board every bus.

- Times show when buses leave from stop.

EVENING 5 pm - 9 pm			
RED CEDAR	CLOCK TOWER	LIBRARY	
5:07	-	-	
5:20	5:23	5:27	
5:33	5:36	5:40	
-	-	5:45	

- Dashes show breaks in schedule.

- For more help, call the DCT dispatch center at 715-235-7433 from 7 am-5 pm Monday through Friday. Give the dispatcher the following information:



- Current Location
- Destination
- What Time You Need To Be There

- DCT will tell you where to catch the bus, an approximate time the bus will be there, and when you should arrive at your destination.

- If you need to get off along the route but at a place that isn't a stop, tell the bus driver when you board. They will stop where it is safe to stop.

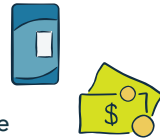
KNOW WHAT YOUR FARE IS

- UW-Stout students, faculty, and staff ride for free on the Stout Route and Community Route with current Campus ID Card.
- Exact fare is required, no change is given.

2. GETTING ON THE BUS

- Arrive at least 5 minutes early so you don't miss the bus. To keep busses on schedule, the drivers don't wait at the stop if they can't see anyone waiting.

- Have the exact fare or Campus ID Card ready.



- Ask the driver to double check you're on the correct bus.
- Load your bike before you board. All buses have a bike rack on the front, which are easy to use with no additional charge. Instructional brochures are located on the bus if needed.
- Pay exact fare or present Campus ID Card to the bus driver when you board.
- People using wheelchairs have priority to be assisted onto the bus. Wheelchairs are secured with 4-point floor securement and 3-point passenger restraint system.

3. RIDING THE BUS

- Signs on the windows indicate space reserved for people using a wheelchair.
- If seating is available, find a seat and remain seated while the bus is moving. If no seating is available, stand at the back of the bus and hold onto the handrail.
- Be courteous and offer your seat to others if you do not need to sit. Individuals who have disabilities, are elderly, or have health conditions may not be able to stand, but you also may not visibly see that they are having difficulties.

4. GETTING OFF THE BUS

- If you need to get off along the route at a place that isn't a stop, you may need to remind the driver as you get closer to your destination. The driver will stop where they feel it is safe.

- People using wheelchairs will be assisted by the driver after other riders have gotten off the bus.
- Wait until the bus stops before standing up.



WHAT TO EXPECT AS A PASSENGER:

A safe and reliable ride
Professional and courteous service

TO BE A CONSIDERATE AND SAFE PASSENGER, PLEASE:

- Only bring with you what you can safely carry on board in one trip.
- Keep track of your personal items, and don't leave things in the aisle.
- Place trash in the receptacle at the front of the bus or take it with you to properly dispose of.
- Use headphones to listen to mobile devices.
- Keep your feet off the seats.
- Listen for stop announcements. Bus drivers announce stops so all passengers know what stop they are at.
- Do not bring non-qualified ADA mobility devices on the bus (for example: geri chair, wagons).
- Do not bring open food and beverages on the bus.
- Do not play around on the bus.
- Do not shout or use offensive language.

WHAT YOU CAN BRING ON THE BUS

- Keep personal items out of the aisle.
- Walkers: fold walkers if possible and secure in front of you or between you and the side of the bus.

SERVICE ANIMALS

- To reduce the risk of injury to passenger or animal, DCT recommends sitting near the back of the bus if you are able.
- Keep your service animal on the floor in front of you or between you and the side of the bus. They should not be in the aisle as this is a safety risk.
- Other animals are allowed if they are in an enclosed carrier that you can hold on your lap.

SHOPPING CARTS

- You can bring personal shopping carts on board if you can carry the items on board in one trip.
- The shopping cart and all items within the cart can be secured in front of you. Do not block the aisle with the cart or items.
- Keep items out of other seats if the bus is crowded.

SAFETY RULES

- Weapons are not allowed unless carried by a law enforcement officer.
- Hazardous materials (for example: large batteries, gasoline cans, and propane tanks are not allowed on bus).
- Do not distract the driver or engage in unnecessary conversation with them.