

# Simply dial 2-1-1 to get help with life.



“ I just lost my job and we have no money for food...are there services to help my family? ”

“ My husband just left us and I feel like I can't go on—where do I go from here? ”

“ Where can I get a copy of my birth certificate? ”

“ I am concerned about my brother's drinking...how can I help him? ”

Dial 2-1-1 or (800) 362-8255

- ★ Support Groups
- ★ Community/Cultural Events
- ★ Parenting Concerns
- ★ Adult and Child Abuse
- ★ Relationship/Family Concerns
- ★ Alcohol and Drug Abuse
- ★ Shelter & Food Resources
- ★ Suicidal Thoughts and Feelings



## Call with Confidence

2-1-1 takes the confusion and guesswork out of finding the right place to call. By calling 2-1-1, you will receive free confidential assistance 24 hours a day, 7 days a week.

## Get the Help You Need

At different points in our lives, we can all use a little help... it might be parenting concerns, putting food on the table, dealing with a crisis situation, or just making ends meet. We don't always know when – or where – to ask for that help. 2-1-1 is a place to make the right connections, whether you need information or help in a crisis situation. 2-1-1 Information and Referral Specialists will listen to your needs and concerns, help you make informed decisions and link you to the right community resources.

## Log on for Resources

[www.greatrivers211.org](http://www.greatrivers211.org) is your link to the Great Rivers 2-1-1 database of over 4,200 local, statewide and national agencies and organizations offering over 20,000 services.

With this easy-to-use search tool you can find up to date information on community resources by using keywords, topical listings, or program names.

## More than just a voice...the face behind Information & Referral

*"As an Information and Referral (I&R) Specialist, I often talk with people who say they have called many places trying to find a resource that might help them. Callers may not be sure what their next step should be in handling their situation. Sometimes they are not even sure what questions to ask. At Great Rivers 2-1-1, I try to assist callers in sorting through situations. I am able to share with them information and resources available in the community. It's very satisfying to help someone better understand what the next step might be."*

*— Ann, I&R Specialist*

## Funding Sources



Great Rivers United Way, United Way of Greater Eau Claire County, United Way of Chippewa County, United Way of Prairie du Chien Area, Eau Claire County Department of Human Services, Chippewa County, Dunn County Department of Human Services and Pepin County Department of Human Services. For a full list of funding sources see the Great Rivers 2-1-1 website.



## Service Area



**Get Connected. Get Answers.**

Dial 2-1-1 or 1-800-362-8255  
(866) 884-3620 TTY & Rotary  
Toll-free in WI, MN, IA

Business Phone: (608) 775-6339  
Fax: (608) 775-4766  
P.O. Box 426  
Onalaska, WI 54650-0426

[greatrivers211.org](http://greatrivers211.org)  
[gr211@gundluth.org](mailto:gr211@gundluth.org)



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2-1-1 to get  
help with life.**



**Now  
serving  
Eau Claire,  
Chippewa,  
Pepin & Dunn  
Counties**

**Free,  
confidential  
community  
information,  
referrals and  
crisis line  
services 24  
hours a day.**