



*The Neighbors*  
of Dunn County

# NEWS FROM THE NEIGHBORS

September/October 2015



## USED BOOK SALE

September 28-October 4, 2015

Thanks to all the people who donated books, this looks to be our biggest book sale ever!!! The book sale will be set up in the entrance and Bistro area of the Central Neighborhood. All proceeds from the sale will go to the Resident Sugar Bowl Fund.

Thank you for your support!

## *Exciting News from the Neighbors...*

- \* Each year our facility conducts an employee satisfaction survey through My Innerview. This year 65% of our 203 employees completed the survey. We are pleased to share that the overall satisfaction based on "excellent" and "good" responses was 85% in 2015! This compares to 76% in 2014 and 74% in 2012. The peer group average (all employees responding to such surveys in the My Inner View database of 1196 facilities) was only 67%. This seems to indicate that our level of workplace satisfaction is significantly better at The Neighbors as compared to our peers in other facilities! We will be taking a close look at the comments from our staff and continue to improve the workplace for our employees.
  
- \* Susan Griffith was awarded the Wisconsin Representatives of Activity Professionals 2015 "Beyond Caregiving" Award on Thursday, September 17, 2015 at the Olympia Resort & Conference Center in Oconomowoc, Wisconsin during the 36<sup>th</sup> Annual WRAP Conference. Susan has worked at the Neighbors of Dunn County for five years as a certified nursing assistant. She is currently the household coordinator for Inglenook Terrace in The Neighbors-West. WRAP's Beyond Caregiving Award is presented to a C.N.A. working in a community for going above and beyond, providing outstanding and exceptional support to the activity team, with contributions to improve and enhance the resident's quality of life. Susan was nominated by Sally Rocque, Life Enhancement Mentor. Please join us in congratulating Susan on this important award!
  
- \* The Centers for Medicare and Medicaid Services (CMS) recently made changes to the Nursing Home Compare 5-Star Quality Rating System report. We are pleased to announce the Central Neighborhood has been designated a 5-star facility effective August of 2015! The East and West Neighborhoods are currently designated as 4-star facilities!

## **Volunteer with Us!**

**Don't sit inside this fall and winter; Come spend some time at The Neighbors of Dunn County! We are always looking for volunteers to assist with outings, provide 1:1 visits with residents and work in our gift shop. Time commitments vary, and we will certainly work around your schedule. Contact Sally Rocque, Volunteer Coordinator, today to learn more about volunteer opportunities available in our facility.**

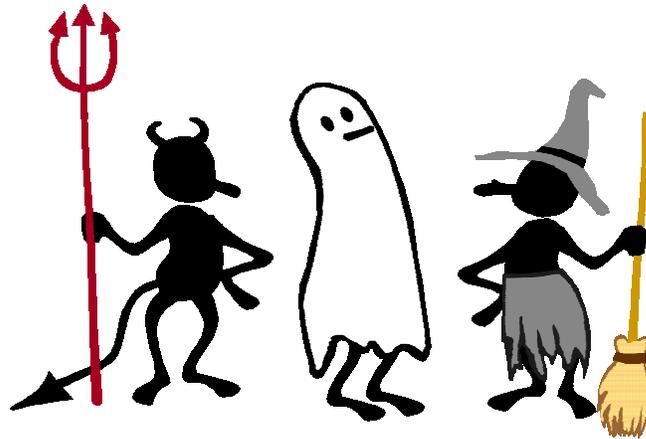


### *TECHNOLOGY TIDBITS*



Did you know The Neighbors of Dunn County has a SKYPE account? Family and friends who are interested in Skyping with residents should contact the Life Enhancement Department. We have a laptop with a 17" screen and webcam available for residents to use. Wi-Fi is available throughout the campus with free access to our residents. There is a computer set up in each house's den for resident/visitor use. Residents are also welcome to bring in their own devices (laptops, smartphones, ipads, etc.)

# TRICK-OR-TREATING



All houses will be open to friends  
and family members  
of residents and staff  
for Trick-or-Treating on  
**SATURDAY, October 31st**  
**from 2 – 3 p.m.**



# *You Are What You Eat:*

## A guide to healthy eating (at any age).

Join us for a fun, informative session covering topics ranging from fiber to protein and what they mean to you.

Carrie McKnight, RD, CSG will walk you through some of the nutrition basics that we all need to know for a healthier life.

Demonstration to follow by Josh Lovelady, Culinary Mentor on preparing Berry Walnut Oatmeal Pancakes, a delicious, nutritious, and surprisingly easy start to the day to help get you thinking about how we pair our foods for the greatest benefit.

When: October 1st at 10 AM

Where: The Neighbors of Dunn County,

Retzliff Community Room (Central)

A presentation of Neighborhood Knowledge



*The Neighbors*  
of Dunn County

Generations of caring since 1892

2901 Forbes Avenue

Menomonie, WI 54751



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