The logo features a large, stylized 'CD' in black with a purple outline. To the right of the 'D' is a grey square with a purple border. The text 'Dunn County Office on Aging' is written in a black serif font, with 'Dunn' on the top line, 'County Office' on the second line, and 'on Aging' on the third line. The grey square partially overlaps the 'D' and the text 'County Office' and 'on Aging'.

Dunn
County Office
on Aging

Annual Report **2007**

Prepared by: Linda Fike, Director
800 Wilson Avenue, Room 235
Menomonie, WI 54751
(715) 232-4006

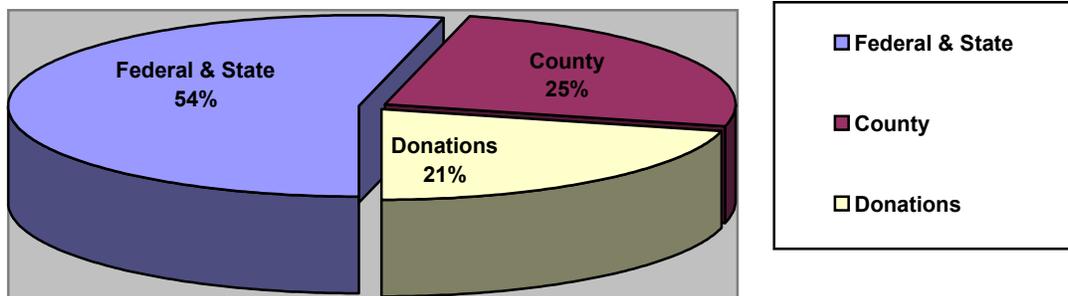
An Aging Resource for you!

Office on Aging Administered Programs

The Dunn County Office on Aging (OOA) provides a variety of services for older people in the areas of nutrition, benefit counseling, transportation, information and assistance, as well as support for family caregivers. The 2007 Annual Office on Aging Report will address sources of funding, volunteerism, services provided, and Aging & Disability Resource Center (ADRC) Development.

Sources of Funding

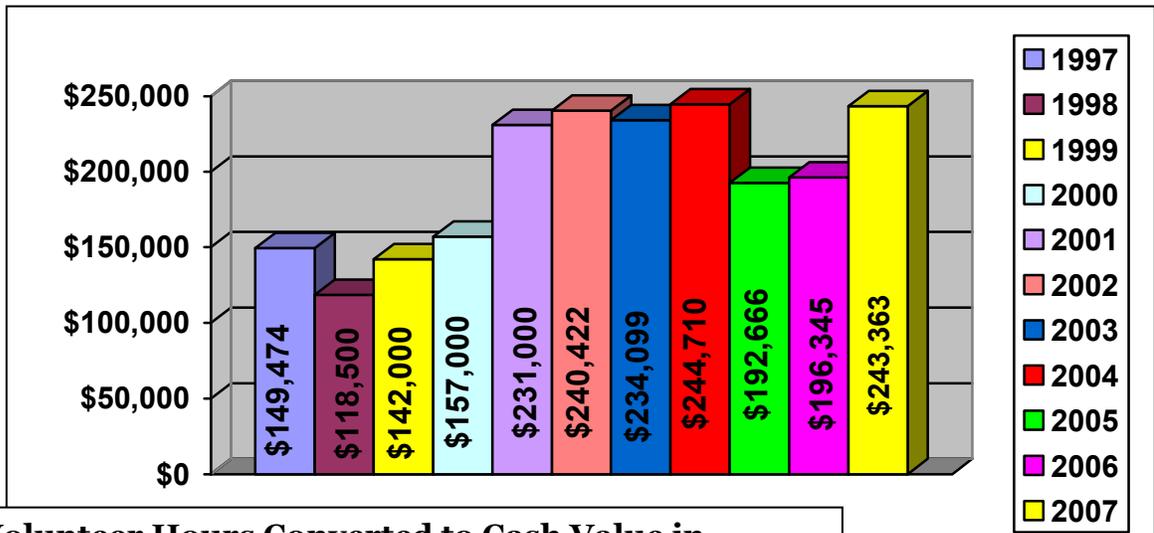
The OOA had a final operating budget of **\$894,335** for 2007. Funding from state and federal grants made up the majority of the funding. Next were participant donations plus program income carryover, followed by County levy dollars. The OOA had a budget surplus in 2007 and returned \$26,719 to the County.



2007 Percentage of Funding by Source

Volunteerism

The Office on Aging utilized approximately 300 volunteers to help meet the needs of elderly participants. Volunteers make a considerable contribution to the programs provided by the Office on Aging. In fact, volunteers contributed over 24,336 hours of service, equaling **\$243,363.00** in cash value for the calendar year 2007. One dollar of in-kind match is required for every \$10 received from federal grants. As usual, the Office on Aging exceeded the requirements for the match, which helps to make the programs cost effective and readily available throughout Dunn County.



Volunteer Hours Converted to Cash Value in Savings for Dunn County

Services Provided by the Office on Aging

Alzheimer’s (AFCSP) and Family Caregiver Support Programs (FCSP)

The AFCSP and FCSP funds are used to support family caregivers by providing them with increased access to resources, education, training, respite, and some personal care services for the care receiver. The Office on Aging has revised and distributed the annual Dunn County Resource Guide; provided 12 issues of the “Caregivers’ Corner” in the Senior Hi-Lites; sponsored a booth at the regional Alzheimer’s Convention; facilitated a monthly Alzheimer’s Support Group meeting; and provided 27 families with funding for in-home services. A new monthly Caregiver Support Group was started in conjunction with the Red Cedar Medical Center.

Memory Care Connections Grant

The Memory Care Connections funds are used to promote early dementia diagnosis by offering memory assessments and information on Alzheimer’s disease and other dementias. Public outreach is done by offering face-to-face dialogue and informational materials at local dementia, caregiving, and senior health related events. Funding is also utilized by offering information, assistance, and caregiver support, including funding for home-care services, to families affected by dementia. Ten families were provided with funding in 2007.

Benefit Specialist Program

The Benefit Specialist program continued to provide insurance, legal, and benefit assistance for seniors in Dunn County in 2007.

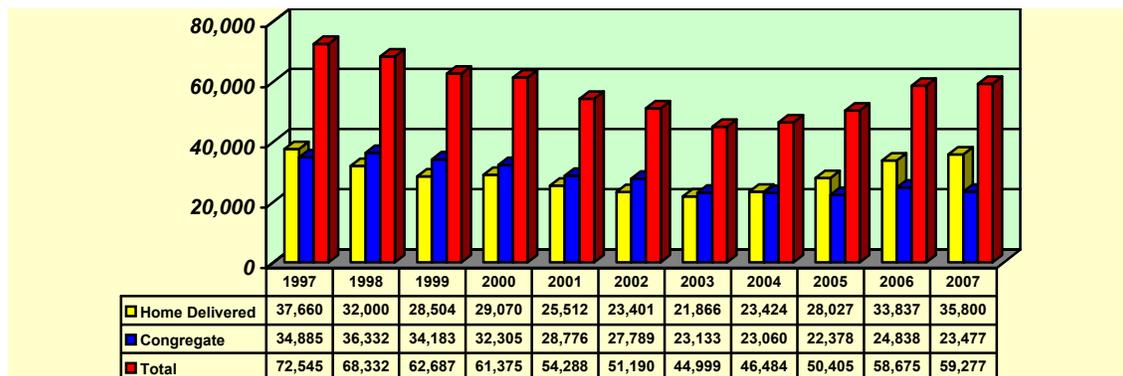
The majority of people seeking information and assistance from the Benefit Specialist had questions about insurance issues, which resulted in over 838 hours of time spent with consumers. Medicare Part D continued to be a prime subject for consultation with over 784 people receiving assistance with Part D enrollment. In addition, issues such as Senior Care, traditional Medicare, Medicare Advantage plans, and other insurance plans were discussed and explained in over 1,127 contacts. Approximately 44% of the people requesting these contacts fell below the 150% federal poverty mark. From these consumers, a total of 350 applications for financial assistance with insurance costs were completed with the help of the Benefit Specialist.

Nutrition

Nutrition is the largest service area managed by the Office on Aging. Congregate meal sites and restaurants around the County served 23,477 meals. Meal participants are provided an opportunity to donate toward the cost of the meals they receive. The average donation for a congregate meal was \$3.15 per meal. The suggested donation was \$3.00 per meal. The Congregate Meal Program served 886 different individuals in 2007.

The Home Delivered Meal Program also includes liquid supplements, such as Ensure. Combinations of supplements are calculated as part of the total home delivered meal count. The total of home delivered meals in 2007 was 35,800 with 452 individuals being served. The total of both home delivered and congregate meals is 59,276. The average donation for a home delivered meal was \$4.08 per meal. The suggested donation was \$3.50 per meal.

One interesting observation is that home delivered meal numbers exceeded congregate meal numbers by almost 12,000. This is a trend that has been seen nationwide as more people are aging and staying in their homes with services. Unfortunately, however, home delivered meals are more expensive to provide due to packaging and transportation costs.

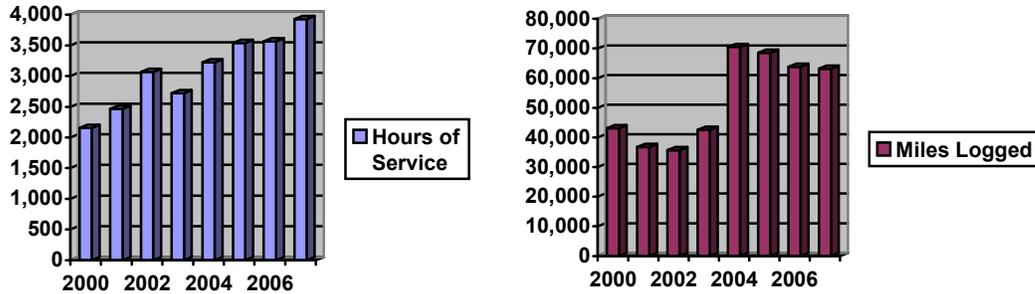


Transportation

An annual grant is written by the Office on Aging to secure funds for elderly transportation from the Wisconsin Department of Transportation. Some of these funds are used to support the transportation services provided by DET, Inc., of Menomonie. In

addition, some funds are used to reimburse volunteer drivers, who transport veterans and other elderly citizens to medical appointments and nutrition sites. The volunteer drivers logged 63,216 miles, made 3,339 one-way trips, and provided 3,927 hours of service in 2007. There were 116 individuals served with the Volunteer Driver Program.

VOLUNTEER DRIVER PROGRAM



Aging & Disability Resource Center (ADRC) Development

During 2007, the Dunn County Office on Aging partnered with the Dunn County Department of Human Services to develop the Aging & Disability Resource Center (ADRC) of Dunn County.

An ADRC Steering and Planning Committee was formed and charged with the task of examining the current service delivery systems for aging and long-term care services. The committee considered organizational and governance structures, fiscal, and staffing requirements per the State ADRC application. Existing and potential ADRC models around the State were examined and discussed. Their recommendations needed to meet the State's requirements to:

1. provide a welcoming, attractive, accessible place where older people and people with disabilities can go for information, advice, and help in accessing services;
2. provide one central source of reliable and objective information about a broad range of community resources of interest to elderly people and people with disabilities;
3. help people understand the various long term care options available to them;
4. enable people to make informed, cost-effective decisions about long term care;
5. reduce the demand for public funding for long term care by delaying or preventing the need for potentially expensive long term care;
6. help people to apply for eligibility for programs and benefits, and use their communities resources;

7. serve as the single access point for publicly funded long term care;
8. include representatives from all five core populations in the planning process;
9. provide these services within State budget allowances.

The committee examined current County departments' experience and expertise in serving the five core populations. The application stated the following must be considered in developing an ADRC:

1. The expertise of the aging unit should be incorporated into the operation of the ADRC whenever possible, through the integration of aging unit and ADRC functions.
2. The information, assistance, and benefits advocacy needs of persons with physical disabilities require particular attention to issues of accessibility, self-determination, the interplay of benefits and employment, and other unique issues. The applicant shall demonstrate a commitment to training staff to provide customer service that responds to preferences for self-direction.
3. Adults with developmental disabilities will depend upon the ADRC to gain access to publicly funded care, as well as to acquire information about community resources and opportunities. The applicant is expected to demonstrate adequate expertise in serving persons with developmental disabilities.
4. The ADRC is expected to provide information and assistance services to the general population, provide benefits counseling, and facilitate access to crisis intervention and emergency services to persons with mental illness and/or substance use disorders.

After careful consideration of all these factors, including utilizing the experience and expertise of Office on Aging and Long Term Care staff, maximizing existing revenues, and obtaining direct input from all five core populations and their families and caregivers, the committee recommended combining the Office on Aging, ADRC, and Long-Term Care services into one section in the Human Services Department. This recommendation was passed by both the Commission on Aging and the Health and Human Services Board. Both bodies will continue to be involved in the planning and development processes and will give careful consideration to location and governance structure. The County is committed to developing an ADRC that meets the needs of all five core populations.

Our goal is for this change to be as seamless as possible to the citizens of Dunn County. Once the planning process is completed and the State has approved the ADRC plan for Dunn County, we will begin notifying the public and area service providers of the start up date and location of the ADRC. Current plans indicate that the ADRC will begin operation in early 2008.

These are both exciting and challenging times for aging and long-term care programs. The State's vision of "no waiting lists" for persons in need of long term care is finally becoming a reality. Additionally, a central source of information, assistance, and access to community resources will be available soon. However, there is still much hard work ahead of us and big changes for all of us to incorporate into our service delivery systems.